

The Brighton & Hove Standard is a quality standard for council homes developed in consultation with tenants. The standard is based on the government's Decent Homes Standard, with additional items agreed with tenants to meet their local priorities. The Brighton & Hove Standard means that our homes will:

- meet the current standard for housing
- be in a reasonable state of repair
- have reasonably modern facilities
- be warm and comfortable
- include additional items agreed in consultation with tenants

Translation? Tick this box and take to any council office.

ترجمة؟ ضع علامة في المربع وخذها إلى مكتب البلدية.	Arabic	<input type="checkbox"/>
অনুবাদ? বক্সে টিক চিহ্ন দিয়ে কাউন্সিল অফিসে নিয়ে যান।	Bengali	<input type="checkbox"/>
需要翻譯? 請在這方格內加別, 並送回任何市議會的辦事處。	Cantonese	<input type="checkbox"/>
ترجمه؟ لطفاً این مربع را علامتگذاری نموده و آن را به هر یک از دفاتر شهرداری ارائه نمایید.	Farsi	<input type="checkbox"/>
Traduction? Veuillez cocher la case et apporter au council.	French	<input type="checkbox"/>
需要翻译? 请在这方格内划勾, 并送回任何市议会的办事处。	Mandarin	<input type="checkbox"/>
Tłumaczenie? Zaznacz to okienko i zwróć do któregośkolwiek biur samorządu lokalnego (council office).	Polish	<input type="checkbox"/>
Tradução? Coloque um visto na quadricula e leve a uma qualquer repartição de poder local (council office).	Portuguese	<input type="checkbox"/>
Tercümesi için kareyi işaretleyiniz ve bir semt belediye burosuna veriniz	Turkish	<input type="checkbox"/>
	other (please state)	<input type="checkbox"/>

This can also be made available in large print, Braille, or on CD or audio tape



Improving your homes

The Brighton & Hove Standard

Brighton & Hove City Council is committed to improving homes to the Brighton & Hove Standard. This is a quality standard for council homes developed with tenants based on the government's Decent Homes Standard.



A home that meets the Brighton & Hove Standard will:

Be safe and structurally sound

Have doors that are secure and in a reasonable condition

Have a modern and safe electrical system

Be weather and water tight

Have effective insulation and an efficient heating system

Have a kitchen that is less than 30 years old and in good condition

or

Have windows that are in a reasonable condition

Have a plumbing system without any leaks

Have a bathroom that is less than 40 years old and in good condition

Who decides what work is needed in my home?

A surveyor from our repairs partnership will visit and carry out a survey to work out whether your home meets the Brighton & Hove Standard. Any questions regarding the outcome of your survey can be discussed with the Mears' Decent Homes & Planned Maintenance team on 0800 169 4410.

Will both my kitchen and bathroom be replaced if they are old?

No, unfortunately the council has limited funds. If your kitchen and bathroom are both old and in poor condition, you will be given the choice of either a new kitchen or a new bathroom.

What if I have replaced my kitchen or bathroom, do I get the other one replaced as it is old?

No. Both your bathroom and kitchen need to be old and in poor condition for one of them to be replaced.

When will the work be done in my home?

Work will only be done in the homes that do not meet the Brighton & Hove Standard. We have published a three year investment programme that sets out the proposed future work

plans for each area of the city. You can see these at www.brighton-hove.gov.uk/hm-investment-programme. We will write to you when we are due to work in your area.

Who will be doing the work in my home?

The work will be undertaken by the council's partners Mears or PH Jones. Each operative will carry identification and wear a uniform so that you will be able to recognise them easily. All our partnership staff work to an agreed Code of Conduct to ensure that your home is looked after.

Do I get a say in the style of improvements?

Yes. If you are having a new door fitted, you will be given a choice over the style and finish. If you decide to have a new bathroom, you will have a choice of flooring. If you have a new kitchen, you will be fully involved in the design and will be given a choice on the style of kitchen doors and worktops. Details on the choices that are available will be provided before the work begins.

How can I find out more?

A detailed copy of the Brighton & Hove Standard can be seen at www.brighton-hove.gov.uk/bh-standard. If you'd like any further information on the standard, please call the Property & Investment team on 01273 293346.